ALIGNING EVENT AND CONTENT STRATEGY

Mile High Ideas for Revenue Growth

Sean Soth

Founder, Professionals for Association Revenue

& President, Hi-Fidelity Group

WE ALL WANT TO PRODUCE GREAT EVENTS

Events are a touchstone for our brands and a tangible opportunity to connect our commercial supporters to our most engaged audience.



NICHE TO NOODLE ON:

WHAT COMES FIRST, THE CHICKEN OR THE EGG?

Meet your business where it is now and where you want it to be, then prioritize.



MILE HIGH REVENUE INGREDIENTS



(<u>+</u>

AUDIENCE

CONTENT

A NICHE strength and home of your strongest unique value proposition

How is it resourceful,

Who needs it and why?

Does it deliver mission or how to?

Define where revenue will live? Expo? Registration?

Or is the Goal something else?







MILE HIGH CHALLENGES

Customers

- Attention is at a premium
- ROI tough to measure
- Budgets are tight

Costs

- Pricing can be a moving target
- Events are a large investment
- Risk is hard to recoup

Competition

- Competing for mind or market share
- Advertisers/sponsors also getting into the event-content business

COVID

- The most disruptive factor for events in history
- Impact on the workforce



HOME ABOUT EVENTS PROGRAMS

GET INVOLVED

MySCRS.org

SITE SUCCESS IMPACTS EVERYONE IN CLINICAL RESEARCH

Discover SCRS. The events, programs and people impacting clinical research.

UNCERTAIN INTERUPTION

COVID-19 CORONAVIRUS PANDEMIC

This Photo by Unknown Author is licensed under CC BY-ND



MILE HIGH REVENUE INGREDIENTS FOR SCRS AND PAR





Executives at pharma, CRO, research sites.



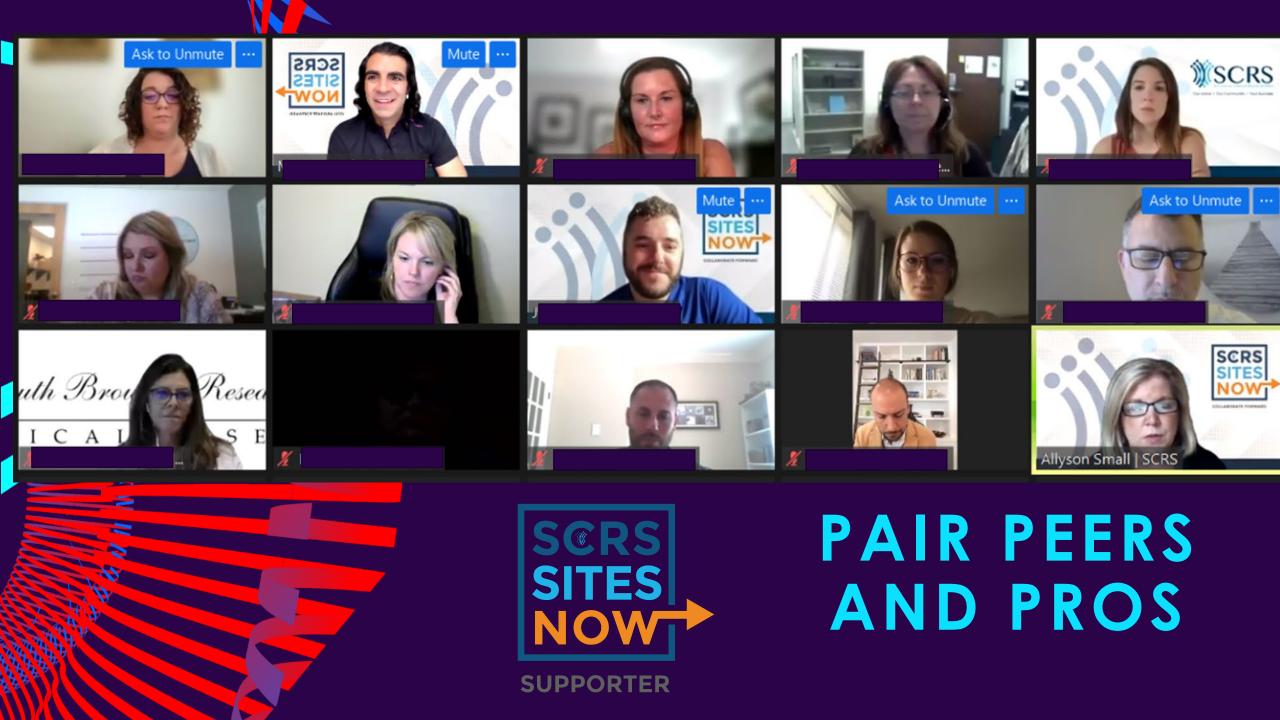
CONTENT

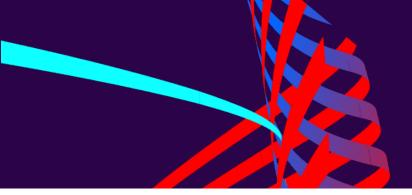
EVENT GOAL Improve. Perform. Grow. NOW. NOW. NOW.

Keep audiences engaged and informed.

Set up larger scale virtual/live events.

Keep revenue investment, grow digital inventory.





Get to Know the Sites NOW Program



Virtual Site

Solutions Summit



Monthly

Sites Now Meeting



Quarterly

Sites NOW Forum







Sites NOW Playbook for Site Success



Quarterly article

in SCRS

InSite Journal



Presentation of findings at 2021 SCRS Summits

EVENT AND CONTENT SYMBIOTIC

LEVEL UP LARGE CLIENT ENGAGEMENT

🚺 View

)) SCRS

					MC.	SCRS	If
			Ð	Contribute to SCRS Opportunities for Thought Leadership		unity for Elletesk never 8 Siles	1412/126
1411	Publication Name	Frequency	Article Name	Topic/Description	Average Word Count	What You'll Get	
		Monthly (except March, June, September, December)	Successful Techniques for Accelerating Recruitment (STAR)	Recruitment is one of industry's most significant hurdles. Share forward-thinking strategies to support sites in addressing these obstacles and achieving enrollment success.	500-750	-Recognized as a contributing writer/thought leader -Your article shared by SCR5 to a vast mailing list, our social media channels and posted to SCRS website -Link or PDF of your submission to share with your network	
			Metrics That Matter	An in-depth review of current key metrics that impact sites (also appears in InSite Journal).	500-750		
	InFocus Newsletter		Site Spotlight	Innovative and exciting stories of site success and achievement, spotlighting a particular site. Content should focus on education and be helpful for all sites.	500-750		
			SCRS Connects	An interview with industry leaders discussing the biggest issues facing sites today, innovative solutions to these issues, and what drives your passion for the industry (also appears in InSite Journal).	500-750		
	SCRS Talks	As requested	SCRS Talks	Short interviews to provide insight into key industry topics, current events, new perspectives, and exciting opportunities. Available to Global Impact Partners.	Video + Podcast		
	InSite Journal	Quarterly (March, June, September, December)	Site Perspectives	Site perspective on recruitment, budgeting and other key issues.	500-750		14
			Tech Tips	Practical advice on training, understanding and utilizing technology in clinical trials (focus on decentralized trial technology excluded).	500-750		
			Ask the Auditor	A review of legislative changes, legal matters, compliance issues, and anything relating to the legal documents and bodies that govern clinical research sites and the matters that impact them.	500-750		
			Guest articles (1-3)	Articles on ANY topic that sites can benefit from. Avoid opinion pieces and promotional content. Placement will be on a first-come, first-served basis. Contact us to learn about a dedicated space in each journal.	600-1,000		
			Our	Volce Our Community Your Success			1
							м

ALIGNMENT SOLUTIONS



Shop Your Own UVP

Center your events around your publishing platform's unique value proposition

Audience Needs

00

What will your readers and advertisers NEED in the year ahead, and how will your programs be the resource they turn to?

Create Upsell

Know where the revenue needs to come from. Give your audience what it wants and surprise them when able.

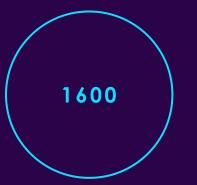
Think Multichannel

How can your events extend into the channels your customers need regularly?

<u>____</u>

18 MONTHS IN

How is it going?



New audience prospects from virtual conferences and open forums.



New audiences and SMEs revenue in digital programs that did not exist previously.



Engaged sponsors Tangible value 90% recovered revenue, 5% new revenue

Summit Preview: The Impact of Successful Site Relationships



COLLABORATE FORWARD

Site Solutions Summit SITES NOV COURAGE & VISION

August 24, 2021

MILE HIGH REVENUE IDEAS WHEN EVENTS AND CONTENT ALIGN





- 1) Grow Audience: Invite a colleague or friend
- Experiment: Create segmented/niche content for a niche segment of your audience.
- 3) Offer a mix of gated/ungated, have different goals for both
- 4) VIP Experience, upcharge

MILE HIGH REVENUE IDEAS WHEN EVENTS AND CONTENT ALIGN



- 1) Crowd solve a calendar that delivers investment interest and audience engagement.
- 2) Great articles usually make great presentations!
- 3) Polls and surveys. Plan to where and how to include.
- Sponsored webcasts, digital marketplaces, exhibit-related digital upgrades.
- 5) Focus Groups
- 6) Industry Working Groups

MILE HIGH REVENUE IDEAS WHEN EVENTS AND CONTENT ALIGN



- 1) Find moments that sponsors will invest in.
- 2) Theme that matters to your UVP
- 3) Networking groups
- 4) Meet-ups
- 5) Events inside your event
- 6) Extend: Everything we do live can be previewed and reviewed digitally

SUMMARY

Recognize your role in the industry's marketplace.
 Inform events and content with that .

2) Understand that there are many channels to reach your audience, aspire to be the leading one.

3) Value proposition can evolve by time and stakeholder.
18
Lead with it, don't lean on it.

4) Develop your talent. All of it. Your BD team can be

curious and flourish too.

5) Approach change with curiosity

THANK YOU

Learn more:

HiFiGroup.com

SCRSprograms.com

MyPAR.org

